

# **Cocktail Club – Terms & Conditions**

By purchasing a Cocktail Club card ("the Card"), you agree to the following terms and conditions:

## **1. Redemption**

- Each Card can be used to redeem any alcoholic or non-alcoholic beverage from our menu.
- **Exclusions:** Shot paddles and beer crates are not included.
- Drinks cannot be swapped for food or any other menu items.
- Redemption is valid for dine-in only. Takeaway and leftovers are not permitted.
- The Card must be presented before ordering so staff can punch it at the time of redemption. Drinks will not be served without a valid punch.

## **2. Card Options & Use**

- 6 Drinks – \$63 → 1 Card loaded with 6 drinks.
- 12 Drinks – \$120 → 2 Cards loaded with 6 drinks each.
- 24 Drinks – \$208 → 4 Cards loaded with 6 drinks each.
- Multiple drinks may be redeemed in a visit, but service is at staff discretion and in line with the Sale and Supply of Alcohol Act 2012.
- Cards are non-exchangeable for cash, and may not be resold.
- Eleven Tapas Bar LTD is not responsible for misuse, including unauthorized use by third parties.

## **3. Validity**

- All Cards are valid for 6 months from the date of purchase.
- Expired Cards will not be accepted and no refunds will be given.

## **4. Age & Responsible Service**

- The Card holder must be 18 years or older to redeem alcoholic beverages.
- Valid ID may be requested at the time of redemption.
- Management reserves the right to refuse service if a customer appears intoxicated or does not comply with the Sale and Supply of Alcohol Act 2012.

## **5. Collection only**

- Cards must be collected in-store at 51 Victoria Street, Christchurch Central 8013.
- Proof of purchase and valid ID are required.
- Collection available Tuesday to Sunday, 3:00 pm – 8:00 pm.

## **6. Booking & Use in Venue**

- Cards may be used during standard operating hours, subject to table availability.
- Cards cannot be combined with other promotions, discounts, or deals (e.g. Deal 60, Happy Hour, etc.).

## **7. Refunds & Replacements**

- All purchases are final. No refunds will be issued for unused or partially used Cards.
- Lost, stolen, or damaged Cards will not be replaced.

## **8. Business Sale & Ownership Changes**

- If Eleven Tapas Bar LTD is sold or there is a change in management or ownership, the decision to honour existing Cocktail Club Cards will be at the discretion of new owners. No refunds will be issued for unredeemed or partially used Cards in such cases.

## **9. Force Majeure**

- In the event of closure due to circumstances beyond our control (e.g. natural disaster, government restrictions), redemption may be paused, extended, or cancelled at management's discretion.

## **10. Management Rights**

- Eleven Tapas Bar LTD reserves the right to amend these Terms & Conditions at any time without prior notice.
- The most current version will always be available at [www.11bar.co.nz](http://www.11bar.co.nz) and overrides any printed material.
- Management decisions are final in all matters relating to the Cards.

## **Disclaimer**

The Cocktail Club Card is not intended to promote intoxication or encourage excessive drinking. Its purpose is to support our vision of practicing and promoting affordable hospitality in Christchurch. The Card holder may redeem their drinks at their own pace and preference. However, we reserve the right to refuse service if the holder appears intoxicated or does not comply with the Sale and Supply of Alcohol Act 2012 or venue policies.